



PUBLISHED: 12<sup>TH</sup> MARCH 2021. MANCO

# ROADMAP FOR THE RESUMPTION OF GOLF AT HCGC

# MANCO STATEMENT

Dear Members,

Following our “Back to Golf” communication, Monday 1<sup>st</sup> March, we are pleased to publish our RoadMap for the resumption of golf at your club.

The anticipation of playing golf again with our friends and families, the companionship of fellow members and enjoying the facilities of our club must have been heightened by the recent Spring sunshine. We hope the following communication provides the clarity to ensure your safe return.

The publication details the services available to members at each of the 4 milestones from the 29<sup>th</sup> March through to 21<sup>st</sup> June. These milestones are aligned to the guidance issued by the Government, England Golf and Hertfordshire County Golf.

The roadmap maybe amended to reflect either changes in guidance or operational feedback from the HCGC team.

As members we are all aware of the keen desire to resume “normality” as soon as possible, especially to enjoy the freedom of playing golf without the need to book a tee time, it is our hope and intention to be in this position after 17<sup>th</sup> May.

Until this is possible we have relied on the following ethos to guide our decisions:

*Provide **all members** equal opportunity to play and enjoy the facilities, to realise the benefits of membership and nurture the feeling of engagement with HCGC, your club.*



# TOP LEVEL HCGC ROADMAP

## 29<sup>th</sup> March

4 balls allowed (Members only)

- 1<sup>st</sup> Tee. 18 Holes. 7:30 onwards
- 10<sup>th</sup> Tee. 9 holes; 7:30 to 9:15

Booking via Club v1

No competitions.

Outside Catering & Bar facilities closed

Inside catering & Bar facilities Closed

Outdoor Practice facilities Open

Pro Shop, click & collect only

Tour shed closed.

No member's guests permitted

No Societies until 1<sup>st</sup> July.

## 12<sup>th</sup> April

4 balls allowed (Members only)

- 1<sup>st</sup> Tee. 18 Holes. 7:30 onwards
- 10<sup>th</sup> Tee. 9 holes; 7:30 to 9:15

Booking by Club v1

Optional competitions

Outside Catering & Bar facilities open ●

Inside catering & Bar facilities Closed

Outdoor Practice facilities Open

Pro shop Open

Tour shed Open (1:1 basis only)

No member's guests permitted

No Societies until 1<sup>st</sup> July.

## 17<sup>th</sup> May

Two tee start, normal operation as per notice board.

No booking required,

Named Club Competitions resumed.

Outside Catering & Bar facilities open

Inside catering & Bar facilities open ●

Outdoor Practice facilities Open

Pro shop Open

Tour shed Open ●

Member's guests permitted

No Societies until 1<sup>st</sup> July.

## 21<sup>st</sup> June

Normal Operation resumed;  
All facilities open.

Societies from 1<sup>st</sup> July.

Exception for members charity days from 21<sup>st</sup> June.

1

2

3

4

Dates are based on current guidance.

● Subject to the rule of 6



# HCGC RESUMPTION OF GOLF: STAGE 1, 29<sup>TH</sup> MARCH

## 1. Maximum of 4 balls allowed.

- 1<sup>st</sup> Tee; 18 holes from 7:30am
- 10<sup>th</sup> Tee; 9 holes from 7:30am

## 2. All tee times to be booked via club V1.

- To reduce the congestion caused by other clubs opening their booking at 7:00am, we have changed the opening time for booking to 18:00 each day. Essentially 6.5 days in advance. As an example; 18:00 Monday 22<sup>nd</sup> to book tee times for Monday 29<sup>th</sup>. Assistance will be available via our Pro shop.

## 3. No competitions.

- We wish to ensure maximum opportunity for our members to play on their course, therefore all club competitions, informal or named will be postponed during stage 1.
- All inter club matches can resume from the 17<sup>th</sup> May, however, if indoor catering is required this will only be possible after the 21<sup>st</sup> June.
- We are waiting for guidance from Hertfordshire Golf County in regard Scratch matches. Update will be communicated once received.

## 4. Catering & Bar facilities are closed.

- Takeaway refreshments will be available from Martina's during the week, accessed via the club house. Arrangements have been made for a refreshment van to be in place over the Easter holiday.

## 5. Outside practice facilities open.

- We will provide marked areas of practice between 2<sup>nd</sup> & 8<sup>th</sup>, to be shared with Rob Leonard and his team who will be offering fitting & lessons. To prevent disruption to the practice area Rob will provide members a sleeve of 20 practice balls. Balls can only be collected at the end of each day by Rob's team.
- Short game, putting greens, nets and the practice facility on the Left Hand side of 1st will be available for members only.

## 6. Changing rooms & toilet facilities

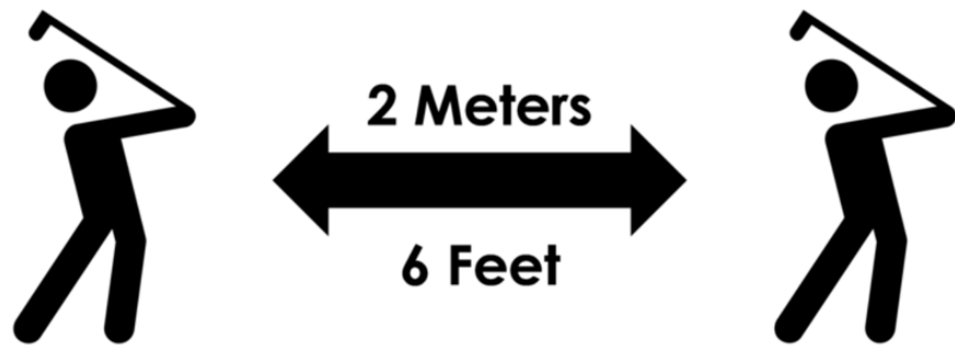
- Changing rooms are closed. Toilet facilities will be made available; Men: Men's changing room, Ladies please use the clubhouse. Toilets on the 12<sup>th</sup> Hole will be open.



# HCGC RESUMPTION OF GOLF: STAGE 1, 29<sup>TH</sup> MARCH

## 7. On arrival at the club:

- Arrive no earlier than 20 minutes before your tee time.
- Please change your shoes and get your equipment ready in the car park.
- Please observe social distancing and the rule of 6
- Once your starting tee is clear, move across to the tee and enjoy your game.



**PLAY SAFE**  
**STAY SAFE**



# FAQ: STAGE 1, 29<sup>TH</sup> MARCH

**Question:** I normally play within a swindle, will there be reserved tee times to accommodate my swindle?

**Answer:**

No, unfortunately due to the expected high demand, especially at weekends, it is important all members have equal opportunity to play and enjoy the facilities. We recognise the importance of the Swindles but we would request your support and understanding until 17<sup>th</sup> May, when we hope to remove booking mandate other than for club competitions.

**Question:** Will the ladies section have their reservations on Tuesday & Saturday morning?

**Answer:**

No, we feel it is important all members have equal opportunity to play and enjoy the facilities. However we would request that if possible members respect the convention of Tuesday morning between 9:30am and 12:00.

**Question:** Will there be any restrictions to the number of times I can play within the week?

**Answer:**

There will be no official restriction, however we would request that those members who can play during the week please consider those members who can only play at weekends and afford them priority during initial opening booking time in stage 1.

**Question:** What will happen to the club's competitions, including the knockouts?

**Answer:**

We would like to maintain as many of our club competitions as possible. The Competitions Committee are reviewing the calendar to understand what is possible and will provide update in the next few weeks. We will be running the Knockout competitions and invites will be sent out WC 15<sup>th</sup> March. Closing entry date 19<sup>th</sup> April.

**Question:** Will there be a course ranger to help with speed of play?

**Answer:**

Yes. Our course ranger, Dave Williams, will be on duty to support members and address any issues out on the course.



# HCGC RESUMPTION OF GOLF: STAGE 2, 12<sup>TH</sup> APRIL

1. Maximum of 4 balls allowed.
  - 1<sup>st</sup> Tee; 18 holes from 7:30am
  - 10<sup>th</sup> Tee; 9 holes from 7:30am
2. All tee times to be booked via club V1. Opening 18:00 each day. (Please refer to 29<sup>th</sup> March details)
3. Competitions.
  - Optional competitions will be introduced for members. Please register with the Pro shop in advance if you wish to enter. will register members
    - Mid week stableford, Saturday and Sunday
    - Ladies & Seniors sections, Monday to Friday, (no reserved tee times)
  - From the 1<sup>st</sup> May introduction of certain club competitions; e.g. Taylor cup,
  - From the 4<sup>st</sup> May; ladies Tuesday mornings reserved for ladies competitions.
4. Outside Catering & Bar facilities open.
  - Table service will be provided. The Rule of 6 must be observed. Members may only access the Clubhouse to use bathrooms and must wear a facemask.
5. Tour shed open.
  - Tour shed will be open for 1:1 lessons only.
6. Changing rooms Open.
  - Members may only access the changing rooms, please observe social distancing and wear a facemask.



## FAQ: STAGE 2, 12<sup>TH</sup> APRIL

Question: Will the club be doing anything to protect members sitting outside, enjoying the food & beverage, against the inclement weather?

**Answer:**

Yes, Manco are currently investigating how we can improve the outdoor seating area. There are a number of options including permanent awnings, temporary gazebo's, more umbrellas and heaters. We will provide further updates in due course.





# HCGC RESUMPTION OF GOLF: STAGE 3, 17<sup>TH</sup> MAY

1. No booking required other than for weekend competitions.
2. Two tee start, normal operation as per notice board.
3. Indoor & outdoor Catering & Bar facilities open.
  - Outdoor catering & bar facilities open, subject to maximum of 30 people.
  - Indoor catering & bar facilities open, subject to the rule of 6. Social distancing to be observed.
  - Currently reviewing if indoor service will necessitate table service.
4. Tour shed open.
  - Tour shed will be open, subject to the rule of 6.



## FAQ: STAGE 3, 17<sup>TH</sup> MAY

Question: This feels like progress, can I bring a guest to play our course now?

**Answer:**

Our number one priority is to get Members back onto the course. Clearly though an important benefit of being a Member at the Club is bringing along a guest to show off your Club. Dependent upon roundage data, we will aim to allow members guests from Monday 17<sup>th</sup> May. Initially this will only be one guest. Further information will follow once the data has been collected and assessed.

Question: ? Please can you clarify what you mean by two tee start?

**Answer:**

As normal this applies Monday through Friday.

3 balls are permitted off either Tee, the table informs which Tee your group should start from dependent on the number of players.

1 <sup>st</sup> Tee		10 <sup>th</sup> Tee	
Up to 9:30	4 balls	Up to 9:30	2 balls
9:30 – 11:30	2 balls	9:30 – 11:30	4 balls
11:30 – 13:30	4 balls	11:30 – 13:30	2 balls
13:30 – 15:30	2 balls	13:30 – 15:30	4 balls
15:30 – 17:30	4 balls	15:30 – 17:30	2 balls



# HCGC RESUMPTION OF GOLF: STAGE 4, 21<sup>ST</sup> JUNE

Normal club operation resumes.



Thank you for your support.